August 2019

Hi Everyone,

Over the next month, URSA will be sending out Staff Satisfaction Surveys to all employees. The purpose of the survey is to gain knowledge on how the Agency is performing from the employee’s perspective. The surveys are used to find out which areas URSA is doing well and which areas have room for improvement. The information gathered from the survey is used to implement positive changes within the Agency. Your opinion matters and we appreciate your feedback.

The process for surveys will be the same as it has been in the past, there will be two ways to complete a survey. The first method is online, which is encouraged as it is paper friendly. The second method to complete a survey is by paper.

On a daily basis, each and every one of you works incredibly hard to help URSA achieve our vision and maintain a level of care that, as an organization, we are proud to provide.  As an annual event, URSA hosts People with Passion Day; this is an occasion where we show you, our staff, how much we truly appreciate all of your hard work. Through this initiative, URSA hopes to build strong lasting relationships with all of our employees.

Based on feedback that HR received from you, URSA will continue to celebrate People with Passion Day over the span of September and October by having the Administration staff deliver treats during Full House Meetings, when all of you are present and are able to partake in the celebration.

Sincerely,

Danielle Andrade

Human Resources Manager